

ORANGE COUNTY KEMER – (SUMMER 2024)
(PERIOD 15.04.2024 - 31.10.2024)

CATEGORY	5*
OPENING YEAR	2005
YEAR OF LAST RECONSTRUCTION	2023
ADDRESS	Atatürk Bulvarı Kemer / Antalya
TELEPHONE	+90 242 814 72 00
WEB SITE	www.orangecounty.com.tr
E-MAIL	info@orangecounty.com.tr
CONCEPT	Ultra All Inclusive

NUMBER OF ROOMS / HOTEL AREA	526 rooms / 1128 pax. / 21,000 m ²
BEACH LENGTH	90 m / 1st line, pebble beach
NUMBER OF ELEVATORS	5
NUMBERS OF FLOORS	5
DISTANCES	Kemer Center 300 m, Antalya 45 km, Antalya AYT Airport 60 km.
TRANSPORTATION	Bus, Taxi (charge) / Outdoor parking is limited by capacity
LANGUAGES	English, German, Russian, Persian
PETS	Not allowed

CONCEPT

Orange County Kemer has a unique structure with 16th century Dutch architecture, at the fascinating foothills of the Taurus Mountains. The hotel offers a unique accommodation experience by incorporating the elegant details of the historically and aesthetically fascinating Dutch style. This magnificent design brings together contemporary and luxury, while also offering an environment transformed by the dazzling beauty of nature. Orange Kemer hotel invites its guests to experience the magic of 16th century Holland by keeping its doors open in winter.

- With its renewed buffet and flavors from world cuisine, Orange Kemer offers an unforgettable experience in the family concept. All family members can discover exclusive tastes from different cuisines. Dining pleasure at Orange Kemer gains a new dimension with its buffet that offers variety to suit everyone's taste. Live this unique experience and let your taste buds go on a journey of taste.
- Structural innovations in Orange County Kemer make your holiday more special and enjoyable.

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CHECK-IN AND CHECK-OUT PROCEDURE

Check-in time is 14:30, check-out time is 11:30.

ROOM INFORMATION - ACCOMODATION

328 STANDARD LAND VIEW ROOM

(26 m² Max. 2/3 pax)

Standard rooms - is a great option for relaxing with breathtaking views of the Taurus Mountains. This room type also includes 5 rooms for disabled guests.

160 SIDE SEA VIEW ROOM

(26 m² Max. 2/3 pax)

Standard Sea & Pool View rooms is ideal options for comfortable accommodation, guests will have the opportunity to enjoy views of the hotel territory, pools and the Mediterranean Sea.

16 ORANGE SUITE ROOM

(53 m² Max. 2/4 pax)

Restored private Suite rooms are created for joyful and relaxing time of 3 or 4 guests. The room has 2 bedrooms, 1 bathroom.

19 VOLENDAM HOUSE

(45 m² Max. 2/5 pax)

Our colorful small villas, are separated from the main building, decorated in a unique Dutch style, Volendam Houses located by the pool side in the central part and overlooking the entire hotel. They have 2 floors and there is 1 bedroom, 1 bathroom / bathtub & WC and 2 televisions on the lower and upper floors

ROH STANDART ROOM

(26 m² Max. 2/3 pax)

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Accommodation Features: ROH rooms are suitable only for our male guests. Male accommodation cannot be accepted in other rooms.

Each room is equipped with: mini-bar (only soft drinks), TV, wi-fi, telephone, central air conditioning, safe, parquet floor, bath or shower, hair dryer.

In-bath amenities: shampoo, hair conditioner, shower gel, soap, cotton pads for make-up, cotton buds, cap, hygiene bag.

***** SPECIAL ROOM TYPES *****

1 QUEEN BEATRIX SUITE

(182 m² Max. 4 pax)

Suite is located in the main building on the 3rd floor. Modern designed and comfortable suite is ideal for your perfect holiday experience. There are 2 bedrooms, 1 large living room, 2 bathrooms, 3 TVs, a Jacuzzi on the terrace overlooking the Mediterranean Sea. Recommended for those who want to enjoy the Mediterranean right from the Jacuzzi. Tea / coffee set-up, pillow menu, free room service menu (depending on the number of guests).

1 AMSTERDAM SUITE (96 m² Max. 4 pax)

Suite is located in the main building. You will find an original interior design, a large terrace with a peaceful azure-blue Sea-view. There are 2 bedrooms, 2 bathrooms, 3 TVs, 1 living room. Tea / coffee set-up, pillow menu, free room service menu (depending on the number of guests).

1 PRINCESS MAXIMA SUITE (78 m² Max. 4 pax)

This suite is located in the main building. The suite is specially created for guests' joyfull and comfortable holiday experience, where each detail is carefully worked out. The room has a spacious terrace overlooking the sea. There are 2 bedrooms, 2 bathrooms, 3 TVs, 1 living room. Tea / coffee set-up, pillow menu, free room service menu (depending on the number of guests).

*****QUEEN BEATRIX, PRINCESS MAXIMA, AMSTERDAM SUITE SERVICES *****

- Express check-in is provided to our guests with a special check-in welcome at the reception.
- As a VIP, he/she is welcomed at the reception by the guest relations officer with chocolate, cold towels and Turkish delight.
- Our guests have priority in lodge services and have a 50% discount on extra services.
- FREE VIP Transfer is provided. (All information regarding transfers must be submitted to the reservation department of the relevant hotel at least 48 hours in advance)
- A special Beverage Set Up and food menu is available for our guests, determined by the hotel management.

***** HONEYMOON CONCEPT *****

- Themed doors and rooms decoration.
- Bathrobes, slippers, bath accessories
- Treats and champagne

***** Guests who want to take advantage of the honeymoon concept must present a marriage certificate of at least 6 months ago.**

*****ULTRA ALL INCLUSIVE*****

Orange County Kemer is working under Ultra All Inclusive system.

The purpose of this system is to meet the expectations of guests with the impeccable service.

Within the Ultra All Inclusive concept, menu red-marked food and beverages are subjects to additional charge.

Doctor services, beauty salon services, SPA & Wellness Center services, laundry services are subects to charge.

BARS

1'e Klasse Bar (lobby)	24 hours
Grand Cafe Bar (center)	10:00 - 00:00
Bulldog Cocktail Bar (center)	19:00 - 00:00
Pier Bar (pier)	10:00 - 18:00 / 22:00 - 00:00
1'e Klasse Bar (lobby)	24 hours

Moulen Bar (mill area)	10:00 - 18:00
XXL VIP Bar (pier) VIP Special premium drinks. Extra Charge.	22:00 - 01:00
Disco Bar (center)	00:00 - 02:30
Beach Bar (beach)	00:00 - 07:00

RESTAURANTS

Dewerend Main Restaurant (buffet, self-service)	
Breakfast	07:00 - 10:00
Late breakfast	10:00 – 10:45
Lunch	12:30 - 14:30
Dinner	19:00 - 21:30
Late Dinner	00:00 – 01:00
Ottoman Restaurant (mill area, free)	
Lunch	14:00 - 16:00
Bagel, Pastry	16:30 – 18:00
Moulen Restaurant (mill area, free)	
Lunch	13:00 - 16:00
Room service (extra charge)	24 hours

Barista Orange Caffè (free of charge)	
Varieties of coffee, croissants and pastries	09.00 - 23:00
A'la Carte Restaurant * Reservation must be made in advance (cover charge)	
International Cuisine	19:00 – 22:00
Amsterdam Patisserie (free of charge)	
Sweet-Salty Cakes, coffee varieties	14:00 - 17:00

- The choice of food and beverages in the restaurants and bars varies and depends on season, including the off-season months; April and November.
- Working hours of restaurants and bars depend on season and weather conditions and are subjects to change up to the hotel management discretion.
- In bars and restaurants we have self service.
- We have a diet corner in the main restaurant.
- All restaurants have a dress code.

BEACH AND POOLS

The beach is 100m long, belong to the hotel, beach mixed with small pebbles. Sunbeds and umbrellas are provided free of charge, beach towels are at guests' service by card and can be changed once a day. There are showers on the beach, pier and pool, changing cabins, lifeguards on duty throughout the day.

POOLS	SIZE	DEPTH
Outdoor Main Pool	2,470 m ²	140 cm
Aqua Park (2 Slides)	676 m ²	110 cm
Children's Pool (Elephant Slide)	83 m ²	40 cm
Indoor Pool	185 m ²	140 cm

Depends on weather conditions and air temperature, the operation of the heated system in indoorpool may be changed.

SPA & WELLNESS

The SPA's area is 1200 m² and designed according to Feng Shui principles, the spa is award-winning not only in terms of space, but also in terms of the services offered. In addition to Far Eastern therapies, the spa center offers all European types of massages and treatments, and skin care programs are also prepared at the request of guests. The center has a mixed concept consisting of Indian, Thai, Indonesian massage, and problem areas are determined in the company of experienced therapists, therapeutic applications are performed using classical massage, Laboratoire procedures and instrumental massage methods. Hamam, sauna, steam room, indoor pool, massage offer its guests an impeccable service.

The spa is privately managed. Massage and peeling services are for extra charge. Hammam, sauna and steam bath are free of charge.

SPORT

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The fitness center is located in the spa, our guests can use the treadmill, exercise bike, step, central multi-purpose machine, barbell rack, dumbbell set, chest press, shoulder press, leg press, sitting deadlift, leg extension, flat bench, vertical knee lift, adjustable bench.

In addition, our guests make their days more pleasant and even more active by participating in various sports activities such as morning exercises, water polo, water gymnastics, pool games, dance and step courses, which are among the daily activities, also 2 times a week guests are welcomed by Kangoo Jump with professional instructors.

The fitness center is free and for personal use and under your own responsibility. There is an age restriction in the Fitness Center and children between the ages of 0-15 are prohibited from using it.

Use of the Fitness Center is free. Individuals are responsible for any health problems that may arise due to the individual work of our guests and any damage to the equipment.

***** CHILDREN'S ANIMATION / MINI CLUB *****

Maximum fun for children, maximum peace for parents!

Mini Club Working hours: 10.00 – 00.00

In the mini club, services are provided in Turkish, Russian and English for little guests between the ages of 4 and 12. In this way, little guests can have the opportunity to have fun in their own language.

(For children aged 2 - 3, at least one of their parents must be present)

Concept group games, painting activities, children's festivals, pool games, workshops where they can make cookies and pizza with their own little hands.

Juggling, balloon shows, etc. are organized for children on certain days of the week. There are many activities available.

*****SUMMER SEASON SPECIAL ORGANIZATIONS*****

While guests can spend time with the pool, various activities and all kinds of sports activities during the day; In the evenings, rich show programs, dance shows, live music and concept parties prepared by the international animation team are offered to your liking.

Our guests staying in Orange County Kemer during the summer of 2024 will have fun with the special organizations listed below and will have the opportunity to experience unforgettable excitement.

Orange County Kemer will host you in a different world and a magnificent atmosphere with a wide variety of parties such as **White Party, Red Party, Avangarde Party.**

As the night gets livelier with DJs, incredible visual shows of dancers and light plays await you, our guests, with a fascinating and exciting atmosphere.

Hotel management has the right to change the service, mini club working hours and activities according to season and weather conditions.

*****OUR PAVILLION SERVICES *****

- All of our pavilions are available with reservation and fee.
- A menu with special treats and drinks is offered and each menu is priced differently.
- Pavilion reservations are made during accommodation.
- The pier is in service between 08.30 - 18.00.
- There are changing cabins.
- VIP pier is open between 10.00 - 18.00.
- Bed linen and towels are only available for use in this area.

*****GENERAL CONCEPT PRINCIPLES *****

- There is a dress code in restaurants. (Entry is not possible with a swimsuit.)
- Due to local laws, alcoholic beverages are not served to guests under the age of 18.
- Hotel management has the right not to serve alcohol to guests who may harm themselves or their surroundings after a certain amount of alcohol consumption.
- Check-out time is 11:30. During the check-out process, the room key, guest armband and towel card must be returned to the reception.

- On the day of arrival at the hotel, the guest's ability to stay and benefit from all services included in the concept starts at 14:30.
- Late check-out (Late c/out) and early check-in (Early c/in) are subject to a fee.
- Guests staying ultra all inclusive can use food and beverage services only for themselves.
- Food requested outside the buffet, A la Carte restaurants, premium and special drinks are offered for a fee.
- If food and beverages served within the facility are taken to the rooms, they will be charged to be included in your room account.
- The beach, pier and water slides are open for use depending on the weather.
- Dry cleaning service is not provided on-site. Our facility cannot be held responsible for any problems that may occur within the scope of this paid service received from external companies.
- In accordance with local laws, smoking is prohibited in closed areas (Rooms, Lobby, Restaurant, etc.). Otherwise, they are subject to financial sanctions determined by local authorities.
- Hookah, iron etc. in the rooms. The use of personal devices is not allowed. Otherwise, the replacement fee for all damages caused by the guest, including damage caused by such uses in the room and hotel, will be charged to the guest.
- Hookahs and all similar tools and equipment that may pose a fire hazard in the rooms will be deposited with the management to be handed over upon check-out. The cost of damage caused by use will be charged to the guest.
- Parental accompaniment is mandatory when using water slides, pools and activity areas.
- Health problems that may arise from our guests using the Fitness Center are their own responsibility.
- Children are not allowed to enter the fitness centre. Parents are obliged to pay attention to their children. In case of a possible accident caused by children who do not comply with the ban using the fitness center, the hotel management is not responsible.
- Guests are not allowed to listen to loud music that may disturb the surroundings via portable devices in the rooms and outdoor areas.
- Safes in the room for your valuables are available free of charge. Our facility is not responsible for your lost belongings.
- In our hotel, there is an armband application for our guests to benefit from the services offered and for their safety. If it is lost, it is charged.
- Central air conditioning operating hours are determined depending on weather conditions.
- The services of private businesses located within the facility do not belong to the hotel and are not the responsibility of the hotel management.
- Pest control and pest control activities are carried out regularly in our facility in accordance with international quality norms.
- Snack restaurants and street activities; It may be changed or canceled by the hotel management depending on the season, guest profile and product supply.
- Parties, animation programs and all other activities; It may vary or be canceled depending on weather conditions, guest profile, season and physical factors.
- Rooms are for accommodation service. Each person staying in the rooms must be registered at the reception.
- Unregistered visitors are prohibited from entering the room or other areas within the hotel. For unregistered guests, an extra fee for 1 person will be reflected in the account of the guest staying in the room.
- The stay of guests who become unruly and fight in the hotel is terminated immediately.
- The hotel management does not accept responsibility for any damage to parked guest vehicles.
- Pets are not accepted in our facility.
- Lobby Bar is open 24 hours a day, but alcoholic beverages are not served between 00:00 and 08:00.

