# ORANGE COUNTY BELEK – (SUMMER 2024) (PERIOD 15.04.2024 - 31.10.2024)

CATEGORY	5 Star (Environmentally Friendly Facility)	
OPENING YEAR	2019 / Building year 2008	
YEAR OF LAST RECONSTRUCTION	2023	
ADDRESS	Boğazak Nah. Akdeniz Cad. 50 sok. No:18 750 Boğazkent – Serik, Antalya	
TELEPHONE	+90 242 712 70 00	
WEB SITE	www.orangecounty.com.tr	
E-MAIL	info@orangecounty.com.tr	
CONCEPT	Ultra All Inclusive	

NUMBER OF ROOMS / HOTEL AREA	370 Rooms / 835 pax. / 14,000 m <sup>2</sup>	
BEACH LENGTH	100 m / 1st line, sandy beach	
NUMBER OF ELEVATORS	4	
NUMBERS OF FLOORS	5	
DISTANCES	Belek 5 km, Antalya 45 km, Antalya AYT Airport 35 km.	
TRANSPORTATION	Bus, Taxi (charge) Outdoor parking is limited by capacity	
LANGUAGES	English, German, Russian	
PETS	Not allowed	

# **CONCEPT**

- Orange County Belek hotel keeps its doors open in winter, offering its guests the opportunity to enjoy the peaceful sound of waves and the deep blue view of the Mediterranean.
- Orange County Belek is full of soft animation programs to offer its guests a pleasant and relaxing holiday experience. Guests can fill every moment of their holiday with fun activities. The hotel offers an unforgettable holiday with its animation programs.
- It continues to welcome its guests throughout the year for a warm holiday experience.
- Vacation never ends in Orange County Belek!

#### CHECK-IN AND CHECK-OUT PROCEDURE

Check-in time is 14:30, check-out time is 11:30.

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#### **ROOM INFORMATION - ACCOMODATION**

#### **149 STANDARD LAND VIEW ROOM**

#### (28 m<sup>2</sup> Max. 2+2/3 pax)

The stylish and aesthetic design of our standard rooms pleases the eye with freshness and comfort. This type of room overlooks the surroundings, residential buildings or the hotel territory. This room type also includes 5 rooms for disabled guests.

#### **103 STANDARD SIDE SEA VIEW ROOM**

# (28 m<sup>2</sup> Max. 2+2/3 pax)

Standard rooms with new interior design. This type of room has a view of the surrounding area and side sea view.

#### 44 STANDARD SEA VIEW ROOM

# (28 m² Max. 2+2/3 pax)

Standard Sea View rooms is one of the ideal accommodation options, wake up every morning with the opportunity to enjoy the long-awaited view of the blue waters of the Mediterranean Sea.

#### 74 FAMILY ROOM

#### (35 m<sup>2</sup> Max. 4+1 pax)

Feel the joy and happiness of your holiday with the whole family in spacious and elegantly furnished family rooms with a new interior design. The room has 2 bedrooms, 1 bathroom and 2 "49-inch" Smart TVs.

Each room is equipped with: balcony, mini-bar (only soft drinks), TV, wi-fi, telephone, central air conditioning, safe, parquet floor, bath or shower, hair dryer.

In-bath amenities: shampoo, hair conditioner, shower gel, soap, cotton pads for make-up, cotton buds, cap, hygiene bag.

#### \*\*\* HONEYMOON CONCEPT \*\*\*

- Themed doors and rooms decoration
- Bathrobes, slippers, bath accessories
- Treats and champagne

# **ULTRA ALL INCLUSIVE**

- Orange County Belek is working under Ultra All Inclusive system.
- The purpose of this system is to meet the expectations of guests with the impeccable service.
- Within the Ultra All Inclusive concept, menu red-marked food and beverages are subjects to additional charge.
- Doctor services, beauty salon services, SPA & Wellness Center services, laundry services are subects to charge.

# BARS

Aura Lobby Bar	24 hours
Cool Bar (pool)	10:00 - 00:00
Sunset Bar (beach)	10:00 - 18:00
Sunrise Bar (snack)	20:00 – 00:00
Pier Bar (pier)	10:00 - 18:00

The Colors Night Club Bar (center)	23:30 - 02:00
Patisserie Cafe	11:00 - 18:00
Cakes, cupcakes, sweet and savory cookies, etc.	14:00 - 18:00

# RESTAURANTS

Arya Main Restaurant		
( buffet, self-service )		
Breakfast	07:00 - 10:00	
Late breakfast	10:00 - 10:30	
Lunch	12:30 - 14:30	
Dinner	18:30 - 21:00	
Late Dinner	00:00 - 01:00	
A'la Carte Restaurant		
*By reservation in advance (extra charge)		
Fish Cuisine	19:00 - 21:00	
Turkish Cuisine	19:00 - 21:00	
Room service (extra charge)	24 hours	

Sunrise Snack Restaurants (free)		
Gusto Pasta (Macaroni, spaghetti)	12:30 - 16:00	
Gözleme (Turkish pancake)	11:00 - 16:00	
Doner / Pizza	12:30 - 16:00	
Ice cream	11:00 - 16:00	
Lunch	12:30 - 16:00	
Bagel / Bastry	16:00 - 18:00	

Note: Two à la carte services are not available on the same day. One day it will serve Fish, the other day it will serve Turkish Cuisine and when it reaches a certain number.

- Ice cream service may vary depending on weather and seasonal conditions. •
- The choice of food and beverages in the restaurants and bars varies and depends on season, including the off-season months; March, April and November. .
- Working hours of restaurants and bars depend on season and weather conditions and are subjects to change up to the hotel management discretion. ٠
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- Premium drinks aged 12 and over served at our hotel are chargeable.
- We have a diet corner in the main restaurant.
- All restaurants have a dress code. •

#### **BEACH AND POOLS**

The beach is 100 m long, belong to the hotel, mixed with small pebbles and sand. Sunbeds and umbrellas are provided free of charge, beach towels are at guests' service by card and are changed once a day. There are showers on the beach, changing cabins, lifeguards on duty throughout the day.

POOLS	AREA	DEPTH
Outdoor Main Pool	719 m²	140 cm
Aqua Park (3 slides)	120 m²	110 cm
Indoor Pool	84 m²	140 cm
Indoor kids pool	16 m²	30 cm
Outdoor kids pool	50 m²	30 cm
Kids Aqua Tower Park	267 m²	40 cm

Depends on weather conditions and air temperature, the operation of the heated system in indoorpool may be changed.

#### SPA & WELLNESS

Our SPA center, built on an area of 972 m<sup>2</sup>, offers Far Eastern therapies as well as all European massages and treatments, personal care programs are carried out in line with the wishes of the guests, and World treatment services are offered with the privilege of Spa; It has a mixed care concept consisting of Indian, Thai, Indonesian and European massages. In the SPA Center, problem areas are determined by expert therapists and treatment-oriented applications are carried out with classical massages, hydrotherapy and instrumental massage techniques. It offers perfect service to its guests with Turkish bath, sauna, steam room, relaxation rooms, massage room, classical massage rooms, indoor pool, skin and body care rooms, Thai massage rooms, Indian massage, VIP Family massage rooms.

In Orange County Belek, you will find the perfect opportunity to pamper yourself and recharge.

The spa is privately managed. Massage and peeling services are for extra charge. Hammam, sauna and steam bath are free of charge.

#### **SPORT**

"Orange County Belek offers a modern gym to its guests who love sports, the opportunity to keep their bodies in shape or train."

The Fitness Center located within the spa center includes a treadmill, vertical exercise bike, horizontal exercise bike, rowing machine, stepper, central multipurpose gym equipment, and dumbbells.

It has a bench, dumbbell set, chest press shoulder press, leg press, seated row, leg extension, leg curl, flat bench, vertical knee raise, adjustable bench.

Guests can do the exercises they want in this gym, which is equipped with the latest fitness equipment. "If you want to take care of your health and fitness as part of your holiday, do not forget to explore Orange County Belek's gym."

There is an age restriction in the Fitness Center. The use of children between the ages of 0-15 is prohibited.

The use of the Fitness Center is free of charge, and our guests are responsible for any health problems that may arise due to their individual workouts and any damage to the equipment.

#### \*\*\* ENTERTAINMENTS \*\*\*

- In 2024, emphasis will be placed on animation and entertainment programs that will appeal to families and children.
- You will never have so much fun during the day with costume festivals for children.
- Children's disco will be held every evening on the main stage accompanied by magnificent shows for children.
- Guests are allowed to spend time with the pool, rich daytime animation activities and all kinds of sports activities during the day; In the evenings, rich show programs, dance shows and live music prepared by the international animation team are offered to your liking.
- Every day after the show, an event will be held at Arena Show Center (live music, DJ Performance).
- Mass professional sports activities such as kango jump, yoga, water gymnastics and aqua bike are organized for the physical health of our guests.

#### Hotel management has the right to change the service, mini club working hours and activities according to season and weather conditions.

#### \*\*\*KIDS ANIMATION AND MINI CLUB\*\*\*

#### For children - maximum joy, for parents - maximum pleasure!

Our professional animation team expects our little guests to participate in events specially prepared for them. In this way, both the little guests and their parents can enjoy their unique summer holiday. Trained mini club staff takes part and spends time with the children. Little guests are provided with an educational and entertaining time during the holiday by participating in entertainment and activities for children such as painting, painting, dancing, dough games, children's festivals, pool inflatable games, costume parties.

In the mini club, services are provided in Turkish, German, Russian and English for little guests between the ages of 4-12. In this way, your little guests have the opportunity to have fun in their own language.

(For children between the ages of 2 and 3, one of their parents must be present)

The mini club has the right to change its features, working hours and activities according to pandemic regulations and weather conditions.

# Children's pool / Aqua Park / Baby Beach

A dream-like day awaits the little ones with its magnificent children's play pool, designed in 2024, with fun and enjoyable water activities...

Your children will be introduced to the most entertaining form of water with mushroom showers, pirate ships, water monsters and small slides in the SUNION Aqua Tower and children's pool.

They will have a safe and peaceful holiday on our 170 m<sup>2</sup> special baby beach reserved for our little guests on the fine sands of the Mediterranean, and activities such as swings and tunnels are waiting for them in our playground.

## \*\*\*OUR PIER, PAVILLION SERVICES\*\*\*

- The usage hours of our pier are free of charge between 08.00-18.00.
- There are changing cabins on our pier.
- Between 10:00 18:00, you can enjoy free hot, cold, alcoholic and non-alcoholic drinks of the determined concept from our pier bar, accompanied by light music.
- Home made lemonade is served to refresh our guests at 11:00 and 15:00.

# **\*\*\*GENERAL CONCEPT PRINCIPLES \*\*\***

- There is a dress code in restaurants. (Entry is not possible with a swimsuit.)
- Due to local laws, alcoholic beverages are not served to guests under the age of 18.
- Hotel management has the right not to serve alcohol to guests who may harm themselves or their surroundings after a certain amount of alcohol consumption.
- Check-out time is 11:30. During the check-out process, the room key, guest armband and towel card must be returned to the reception.
- On the day of arrival at the hotel, the guest's ability to stay and benefit from all services included in the concept starts at 14:30.
- Late check-out (Late c/out) and early check-in (Early c/in) are subject to a fee.
- Guests staying ultra all inclusive can use food and beverage services only for themselves.
- Food requested outside the buffet, A la Carte restaurants, premium and special drinks are offered for a fee.
- If food and beverages served within the facility are taken to the rooms, they will be charged to be included in your room account.
- The beach, pier and water slides are open for use depending on the weather.
- Dry cleaning service is not provided on-site. Our facility cannot be held responsible for any problems that may occur within the scope of this paid service received from external companies.
- In accordance with local laws, smoking is prohibited in closed areas (Rooms, Lobby, Restaurant, etc.). Otherwise, they are subject to financial sanctions determined by local authorities.
- Hookah, iron etc. in the rooms. The use of personal devices is not allowed. Otherwise, the replacement fee for all damages caused by the guest, including damage caused by such uses in the room and hotel, will be charged to the guest.
- Hookahs and all similar tools and equipment that may pose a fire hazard in the rooms will be deposited with the management to be handed over upon check-out. The cost of damage caused by use will be charged to the guest.
- Parental accompaniment is mandatory when using water slides, pools and activity areas.
- Health problems that may arise from our guests using the Fitness Center are their own responsibility.

- Children are not allowed to enter the fitness centre. Parents are obliged to pay attention to their children. In case of a possible accident caused by children who do not comply with the ban using the fitness center, the hotel management is not responsible.
- Guests are not allowed to listen to loud music that may disturb the surroundings via portable devices in the rooms and outdoor areas.
- Safes in the room for your valuables are available free of charge. Our facility is not responsible for your lost belongings.
- In our hotel, there is an armband application for our guests to benefit from the services offered and for their safety. If it is lost, it is charged.
- Central air conditioning operating hours are determined depending on weather conditions.
- The services of private businesses located within the facility do not belong to the hotel and are not the responsibility of the hotel management.
- Pest control and pest control activities are carried out regularly in our facility in accordance with international quality norms.
- Snack restaurants and street activities; It may be changed or canceled by the hotel management depending on the season, guest profile and product supply.
- Parties, animation programs and all other activities; It may vary or be canceled depending on weather conditions, guest profile, season and physical factors.
- Rooms are for accommodation service. Each person staying in the rooms must be registered at the reception.
- Unregistered visitors are prohibited from entering the room or other areas within the hotel. For unregistered guests, an extra fee for 1 person will be reflected in the account of the guest staying in the room.
- The stay of guests who become unruly and fight in the hotel is terminated immediately.
- The hotel management does not accept responsibility for any damage to parked guest vehicles.
- Pets are not accepted in our facility.



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