

FACT SHEET & CONCEPT

ULTRA ALL INCLUSIVE

(valid from 01 April to 31 October)

HOTEL NAME	DOBEDAN BEACH RESORT COMFORT (ex brand Alva Donna Beach Resort Comfort)	LANGUAGE	TR, ENG, DE, RU
CATEGORY	5 Stars	ACCEPT.CREDIT CARD	Visa, Master Card, MIR, Cash
FOUNDATION YEAR	2004	VOLTAJ	220 Volt
LOCATION	Gundogdu – Manavgat	QUALITY DOCUMENTS	ISO 9001:2015 - Quality Management System
OPENING PERIODS	Year Around		ISO 22000:2018 - Food Safety Management System
LAST RENOVATION	2014 - GENERAL AREA		Safe Tourism Certificate; Sustainable Tourism Certificate
TOTAL AREA	32.000 m2		Blue Flag
TOTAL ROOM	328		Green star
NON SMOKING ROOM	Available	PETS	Not allowed
DISABLED ROOM	3	COMPANY NAME	Alva Emlak Otelcilik İnş.Tic.A.Ş.
TOTAL CAPACITY	785 pax	TAX OFFICE	Serik
FROM ANTALYA	63 km	TAX NUMBER	068 087 86 40
FROM AIRPORT	55 km	POSTAL ADDRESS	Gündoğdu Mahallesi,3 Nolu sokak No:3 Manavgat / Antalya
FROM BEACH	0 meter	TELEPHONE / FAX	90 242 763 73 00/ 763 73 09
LENGTH OF BEACH	100 meters	E-MAIL	info@dobedanhoteles.com
NEAREST HOSPITAL	Private or State Hospital	WEB SITE	www.dobedanhoteles.com
FROM GOLF FIELD	30 km	SALES OFFICE	sales@dobedanhoteles.com
NEAREST TOURISM CENTER	GUNDOGDU - 0 km	ON-LINE RESERVATIONS	www.dobedanhoteles.com

TRANSPORT INFORMATION:

- 1- Public transport - Minibus (Dolmuş) to the center of Manavgat (hours are determined by the municipality)
- 2- Taxi - 24 hours / front of the hotel
- 3- Private transportation by hotel
- 4- Car rental - (available in the hotel)

BEACH

Distance to the beach from main building	:	100 Meters
Beach structure	:	Sand, width 60 meters, Length 100 meters
Facilities (free of charge)	:	Sunbed, sunshade, beach towel, pier
Food and drink	:	beach snack, beach bar

ROOM FACILITIES

ROOM TYPE & INFORMATION	Total Room	m ²	Max accom.	Direct sea view	Side sea view	Land view	Disabled Room	Special Price	Vip Service
Standard Room Land View	154	27	3			✓	✓		
Standard Room Side Sea View	108	27	3		✓				
Family room Land View	37	34	4			✓			
Family room Side Sea View	27	34	4		✓				
Royal suite	2	85	4	✓				✓	✓
Grand Total	328								

ROOM FACILITIES & AMENITIES	Balcony	Laminat	French bed	Twin bed	Extra bed	Connection	Shower	Bathtub	Hair dryer	Telephone	TV - PLAZMA	Music&satel lite	Bathrobe&slippers	Hot drinks set up	Wi- Fi	Minibar	Central A/C	Safebox
Standard Room (LV & SSV)	✓	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Family room (LV & SSV)	✓	✓	✓	✓		✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
Royal suite	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

** Hot drinks set up consists of: kettle, nescafe, tea, herbal tea, milk powder, sugar

** Mini bar is replenished daily (soft drinks, water, beer)

DISABLED ROOMS	Total room	Land view	Twin bed	French bed	Laminat	Entrance door width	Coridor width in the room	Housing	Shower	Holders in the bath	Bath door width
Standard room	3	✓	✓		✓	88 cm	142 cm	30 m ²	✓	✓	86 cm

** Handicapped rooms are for sale only on the request

HOUSEKEEPING

Room cleaning	:	Daily
Towel changing	:	Daily
Bed clothes changing	:	3 times a week
Bath set up filling	:	Daily

POOLS

POOLS	Size, m ³	Depth, cm	Indoor	Outdoot	Section for kids	Heated*	Water slides	Sunbeds	Sunshade	Towel
Relax outdoor pool	500	110		✓		✓		✓	✓	✓
Activity pool	1000	140		✓	✓	✓		✓	✓	✓
Pool with water slides	380	110		✓		✓	3	✓	✓	✓
Kids pool	30	35		✓	✓			✓	✓	✓
Indoor pool	250	140	✓		✓	✓		✓		✓
Interactive kids water slides pool	150	30		✓	✓	✓	5+1	✓	✓	✓
Sea water pool in SPA (on charge)			✓			✓		✓		✓

** Dates of the pools heating are defined by the hotel Management

** Sea water pool in SPA is for extra charge

ACTIVITIES & ANIMATION

FREE OF CHARGE			
✓	Whole day entertainment	✓	Fitness center
✓	Evening shows & disco	✓	Zumba
✓	Live music	✓	Step
✓	Tennis court (hard surface)	✓	Dance aerobic
✓	Tennis equipment (rackets, ball)	✓	Functional training
✓	Tennis court lighting	✓	Mobility & Flexibility
✓	Table tennis	✓	Yoga
✓	Basketball	✓	Pilates
✓	Beach volleyball	✓	Fly yoga
✓	Football	✓	Water polo
✓	Archery	✓	Aqua Gym
✓	Dart	✓	Aqua Bike
ON CHARGE			
✓	All water sports	✓	Bowling
✓	Billards	✓	Game machines & Play station

FACILITIES FOR KIDS & BABIES

FREE OF CHARGE			
✓	Mini club (4-12)	✓	Kids buffet (main restaurant)
✓	Kids animation whole day	✓	Diet buffet (main restaurant)
✓	Outdoor playground	✓	Baby food in jars (main restaurant)
✓	Mini disco before evening show	✓	Packaged milk (main restaurant)
✓	Painting & activity area	✓	Packaged juice (main restaurant)
✓	Outdoor pool with 1 water slide for babies	✓	Microwave oven (main restaurant)
✓	Indoor pool	✓	Blender (main restaurant)
✓	Cinema & movies	✓	Baby cot, Baby pot (on request)
✓	High chair for babies (main restaurant)	✓	Baby carriage (upon the deposit & on the real availability)
ON CHARGE			
✓	Game machine		

MEETING ROOMS

HALLS & SIZES	Width	Length	Height	m2	Theatre	Class	Cocktail	Banket	U Shape	Foyer
ASPENDOS	18,8 m	25,20 m	5,6 m	550	400	320	450	300	150	✓
KEMER	7 m	12,50 m	3,5 m	85	60	42	60	40	37	✓
SIDE	7 m	12,50 m	3,5 m	85	60	42	60	40	37	✓
KAPADOKYA	6,8 m	14,50 m	3,5 m	100	80	50	80	50	40	✓
CINEMA					65 Pax					✓

** All meeting rooms are without columns. All meeting rooms have a foyer

FOOD & BEVERAGE CONCEPT

RESTAURANTS		Outdoor	Indoor& A/C	Kids menu	Diet menu	Days in week		Working hours	Thema
MAIN RESTAURANTS TOTAL 610 pax									
* Horizon restaurant 520 pax	Breakfast	✓	✓	✓	✓	7	Open buffet	07:00-10:30	International cuisine
	Lunch	✓	✓	✓	✓	7	Open buffet	12:30-14:30	International cuisine
	Dinner	✓	✓	✓	✓	7	Open buffet	18:30-21:00	International cuisine
* The Bistro 90 pax	Late breakfast	✓	✓	✓	✓	7	Open buffet	10:30-12:00	International cuisine
	Midnight snack	✓	✓	✓	✓	7	Open buffet	21:30-05:00	International cuisine
A'LA CARTE RESTAURANTS TOTAL 190 pax - ON CHARGE									
Capri restaurant	56 pax		✓			6	A'la carte	18:00-22:00	Italian cuisine
Anatolia restaurant	60 pax	✓				6	A'la carte	18:00-22:00	Turkish cuisine
Taka restaurant	74 pax		✓			6	A'la carte	18:00-22:00	Fish menu
SNACK RESTAURANTS TOTAL 214 pax									
Anatolia snack	64 pax	✓				7	A'la carte	12:30-14:30	Snacks, light meals
Dobedan snack	150 pax	✓				7	A'la carte	12:30-18:00	Snacks, light meals
Fruit bar	N/A	✓				7	Open buffet	10:00-15:00	Seasonal fruits

- ** Ice cream service every day
12:30-14:30 / 18:30-21:00 Horizon restaurant
12:30-16:00 Anatolia restaurant
16:00-17:00 Pool Bar Coffee break
- ** Various of fast food & snack such as waffle, gözleme (turkish flat breads) & fruits are served during a day 12:30-16:00
- ** Patiserie services 14:30-18:00 every day
- ** One time in every 15 days gala dinner near the pool
- ** A'la carte restaurants are on charge & with pre-reservation 12 EUR per person. Reservation of a'la carte restaurants is made by the guest relation department.
- ** Sea shoes & sea clothes are not allowed in the main restaurants.
- ** Dress code for the dinner.
- ** Fresh orange juice at the breakfast in the main restaurant is free of charge.
- ** Room service 24 hours are on charge.

	Outdoor	Indoor& A/C	Days in week	Working hours	Location
BARS					
Centre point		✓	7	10:00-24:00	Main building **We Proudly Serve Starbucks® in the Centre point bar 10:00-18:00
The Bistro	✓	✓	7	24 hours	Main building
Dobedan beach bar	✓		7	10:00-01:00	Beach
The Zone		✓	7	18:00-24:00	Main building
Pool bar	✓		7	10:00-24:00	Outdoor pool

- ** Local & some import alcoholic & non-alcoholic beverages are included into the concept
- ** Brands of the beverages are defined by the hotel management
- ** Premium class alcoholic beverages are not included into the concept
- ** Alcoholic & non-alcoholic beverages' service in bottles is on charge
- ** **We Proudly Serve Starbucks® in Dobedan Hotels (included into the concept)**

CONCEPT FOR THE SPECIAL DAYS

HONEYMOON CONCEPT

✓	Sparkling wine & fruit basket in the room on the arrival day	✓	Breakfast in the room one time
✓	Assorted nuts & Turkish sweets in the room on the arrival day	✓	Reservation for an a'la carte restaurant one time
✓	Special room decoration on the arrival day	✓	Fresh flower in the room on the arrival day
✓	Greeting card	✓	Chocolate sweets in the room on the arrival day

- ** This package is valid as free of charge for the honeymoon couples, whose arrival date to the hotel is no later than 60 days after the date of marriage. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the hotel no later than 2 days before arrival (original document is required on the reception during c/in).
- ** Breakfast in the room is provided on the request & pre-reservation, only one time. Pre-reservation is made by the guest relations department
- ** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Reservation of a'la carte restaurants is made by the guest relations department after arrival.

WEDDING ANNIVERSARY CONCEPT

✓	Wine & fruit basket in the room on the wedding anniversary day	✓	Reservation for an a'la carte restaurant one time
✓	Greeting card	✓	Small cake in the room on the wedding anniversary day

- ** This package is valid free of charge for couples, whose date of wedding anniversary coincides with accomodation period. The confirmation of this service is done by the hotel due to marriage certificate, which must be provided to the guest relations department of the hotel after arrival (original document is required).
- ** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival (marriage certificate is required).

BIRTHDAY CONCEPT

✓	Wine & fruit basket in the room on the birthday	✓	Reservation for an a'la carte restaurant on the birthday
✓	Greeting card	✓	Small birthday cake in the room

- ** This package is valid free of charge for the guests, whose birthday coincides with accomodation period.
- ** A'la carte reservation is valid for one restaurant&once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival

LOYALTY PROGRAM FOR REPEAT GUESTS

CONCEPT FOR REPEAT GUESTS (1-4 STAYS)

✓	Fruit basket	✓	Wine
✓	Turkish sweets	✓	Welcome card

- ** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 1-4 times

CONCEPT FOR CONSTANT GUESTS (5 STAYS & OVER)

✓	Room upgrade (if possible according to the real availability)	✓	Assorted fruits & nuts in the room on the day of arrival
✓	Turkish sweets in the room on the arrival day	✓	Whiskey 35 cl, red wine 70 cl in the room on the arrival day
✓	Reservation for a'la carte restaurant	✓	Fresh flowers in the room on the arrival day
✓	Bag with Dobedan hotels logo	✓	Welcome card

** This package is valid free of charge for guests who have previously stayed at any Dobedan Hotels (ex brand Alva Donna Hotels) 5 times & more

** A'la carte reservation is valid for one restaurant & once. Capri, Anatolia or Taka restaurants are available for reservation. Pre-reservation of a'la carte restaurants is made by the guest relations department after arrival

OTHER SERVICES & GENERAL INFORMATION
FREE OF CHARGE

✓	All foods and beverages which are including in ultra all inclusive concept	✓	Wi-Fi / The public area and in the rooms
✓	Sauna	✓	Library
✓	Parking lot	✓	Fitness center (+ 12)
✓	Turkish Bath	✓	Iron & ironing board (on request)

ON CHARGE

✓	All beverages which are not included into ultra all inclusive concept	✓	Shops
✓	A'la carte restaurant	✓	Hair dresser
✓	All kind of massage	✓	Rent a car
✓	Beauty center	✓	Telephone
✓	Laundry	✓	Fax
✓	Room service	✓	Photographer
✓	Doctor		Sea water pool in SPA

GENERAL INFORMATION

✓	Check in time 14:00 _ check out time 12:00	✓	Guest relations office is open 08:00-16:00 every day (near the reception). Direct dial from the room: 7777
✓	Early check in & late check out is paid service and can be provided only according to room availability	✓	All guests are welcome at the lobby (Turkish, English, Russian or German)
✓	Alcoholic beverages are not served for the guest who is under 18 years old	✓	Welcome treats at the lobby are served 09:00-20:00 every day (Turkish delights, sparkling wine, juice or lemonade)
✓	Your valuables please keep in the safe	✓	Weelchair is available at the reception for urgent situations.

THE HOTEL MANAGEMENT CAN MAKE ANY CHANGES TO THE SERVICES AND ACTIVITIES OUTLINED IN THIS CONCEPT, CANCEL THEM DEPENDING ON A SEASON, WEATHER CONDITIONS, HOTEL OCCUPANCY, GUEST REQUESTS AND DIFFERENT FORCE MAJEURE WITHOUT PRIOR NOTICE.